

Objective Name

Fire Rescue Service Availability

Owner(s)

David Brooks Maria Reyes Cynthia Sears Helen Zubieta

Initiatives Linked To Objective

Owner(s)

GrandParent Objectives

Effectively provide the necessary and appropriate technology, buildings, equipment and people for delivery of quality services now and in the future

Parent Objectives

(PS1.2) Reduced response time (priority outcome)

Measures

Air Rescue Availability for Transport

Raymond Barreto David Brooks Maria Reyes Helen Zubieta

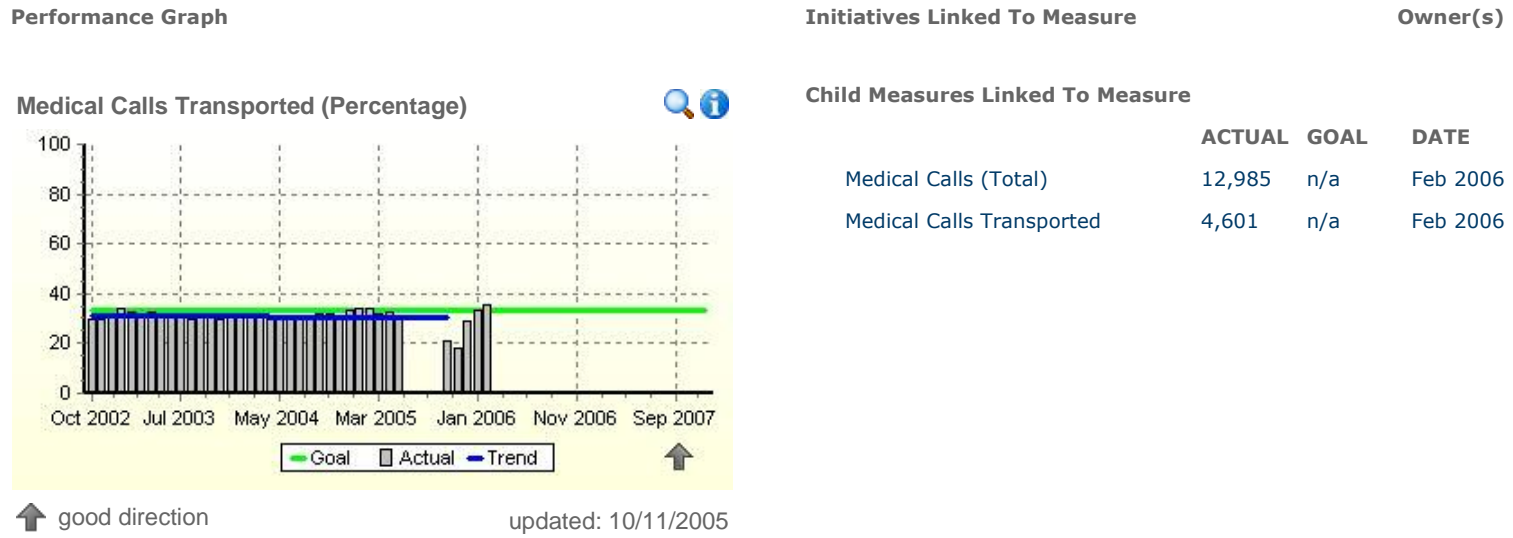
Percentage of Missions Completed per Missions Requested



Medical Calls Transported (Percentage)

Cynthia Sears Javier Camps Maria Reyes Helen Zubieta

Percentage of Medical calls transported - Parent Measure of All Medical Transports divided by All Medical Calls.



Objective Name	Owner(s)
Reduce Fire Rescue Response Time	Ruben Almaguer Al Cruz Cynthia Sears Helen Zubieta

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
		Effectively provide the necessary and appropriate technology, buildings, equipment and people for delivery of quality services now and in the future
		Parent Objectives
		(PS1.2) Reduced response time (priority outcome)

Measures	Owner(s)
Hospital Wait Time	John Gardner Karls Paul-Noel Maria Reyes Helen Zubieta
Reduce hospital wait time for MDRF Units.	

Performance Graph	Initiatives Linked To Measure	Owner(s)
<div> <div>Average Hospital Wait Times</div> <div> <div>↑ good direction</div> <div>updated: 3/14/2006</div> </div> </div>		
	Child Measures Linked To Measure	
	ACTUAL	GOAL
		DATE

Total Life-Threatening Response Time	Maria Reyes Javier Camps Helen Zubieta
Average fire rescue response time from 911 call to arrival on scene for life-threatening calls (in minutes).	

Performance Graph

Total Life-Threatening Response Time

Goal

Actual

Trend

↑ good direction

updated: 3/14/2006

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
<div> <div></div> <div>Fire Total Emergency Response Time within UDB</div> </div>	8.24	6.00	May 2005
Total Emergency Response Time outside UDB	11.46	n/a	FY05 Q2

Total Structure Fire Response Time	Maria Reyes Javier Camps Helen Zubieta
Average Fire Rescue response time from 911 call to arrival on scene for structures.	

Performance Graph	Initiatives Linked To Measure	Owner(s)
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Total Structure Fire Response Time



Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
Total Structure Fire Response Time outside UDB	n/a	n/a	
Total Structure Fire Response Time within UDB	n/a	n/a	



↑ good direction

updated: 3/14/2006

Fire Rescue Average Dispatch Time

Ruben Almaguer Jose Herrera Maria Reyes Helen Zubieta

Fire Rescue Average dispatch time to all calls (in seconds).

Performance Graph

Fire Rescue Average Dispatch Time to A...



Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
▲ Average Fire Rescue Dispatch Time for Life-Threatening Calls	40.20	45.00	Feb 2006
▼ Average Fire Rescue Dispatch Time for Structure Fire Calls	74.00	45.00	Feb 2006



↓ good direction

updated: 3/21/2006

Anti-Venom Delivery Time

Raymond Barreto Ernie Jillson Maria Reyes Helen Zubieta

Delivery Time of Anti-Venom serum with throughout Miami-Dade County, Tri-County Area and State of Florida within one (1) hour, three (3) hours and five (5) hours respectively.

Performance Graph

Anti-Venom Delivery Time



Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
▲ Deliver Anti-Venom throughout Miami-Dade County Within One Hour	100	90	Feb 2006
▲ Deliver Anti-Venom throughout Tri-County Area Within Three Hours	100 %	90 %	Feb 2006
Deliver Anti-Venom throughout State of Florida Within Five Hours	n/a	n/a	Feb 2006



↑ good direction

updated: 3/20/2006

Objective Name	Owner(s)
Public Safety Facilities and Resources Built and Maintained to Meet Needs	Michael Dunn Gianni Lehmann Helen Zubieta

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
Completion of East Kendall Station #13	Michael Dunn Patricia Frosch Gianni Lehmann Maria Reyes Cynthia Sears Helen Zubieta	Parent Objectives
Completion of Seaport Station #39	Michael Dunn Patricia Frosch Gianni Lehmann Maria Reyes Cynthia Sears Helen Zubieta	
Completion of Trail Station #61	Michael Dunn Patricia Frosch Gianni Lehmann Maria Reyes Cynthia Sears Helen Zubieta	
Completion of Highland Oaks 1 Station #63	Michael Dunn Patricia Frosch Gianni Lehmann Maria Reyes Cynthia Sears Helen Zubieta	
Completion of East Homestead Station #65	Michael Dunn Patricia Frosch Gianni Lehmann Maria Reyes Cynthia Sears Helen Zubieta	
Completion of Village of Homestead Station #66	Michael Dunn Patricia Frosch Gianni Lehmann Maria Reyes Cynthia Sears Helen Zubieta	
Design and Construction of Training Complex	Michael Dunn Gianni Lehmann Helen Zubieta	
Completion of Ocean Rescue Facility at Crandon Park	Michael Dunn Patricia Frosch Gianni Lehmann Maria Reyes Cynthia Sears Helen Zubieta	

Measures	Owner(s)
Design and Construction of New Fire Stations	Michael Dunn Gianni Lehmann Patricia Frosch Maria Reyes Cynthia Sears Helen Zubieta
100% Completion of Two Stations by end of FY05-06. Design and construct the following six (6) new fire rescue stations by end of FY06-07: Port of Miami Station #39, East Kendall Station #13, Trail Station #61, Highland Oaks Station #63 (Phase I), East Homestead Station #66 and Village of Homestead Station #66.	

Performance Graph	Initiatives Linked To Measure	Owner(s)
<div>Design and Construction of New Fire St...</div> <div> <div> <div>120</div> <div>100</div> <div>80</div> <div>60</div> <div>40</div> <div>20</div> <div>0</div> </div> <div> <div>Oct 2005</div> <div>Feb 2006</div> <div>Jun 2006</div> <div>Oct 2006</div> <div>Feb 2007</div> <div>Jun 2007</div> <div>Oct 2007</div> </div> <div> <div>Goal</div> <div>Actual</div> <div>Trend</div> </div> <div>↑</div> </div> <div>updated: never</div>		
	Child Measures Linked To Measure	
	<div> <div>ACTUAL</div> <div>GOAL</div> <div>DATE</div> </div>	

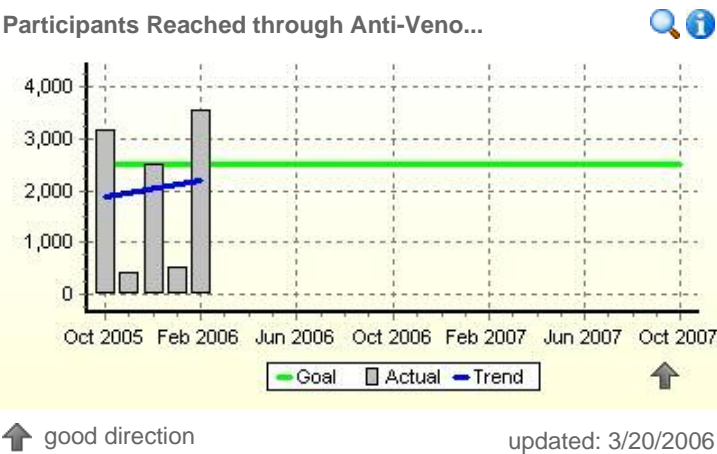
Objective Name	Owner(s)
Resident and Visitor Safety Awareness and Preparedness	Al Cruz Patricia Frosch Maria Reyes Cynthia Sears Helen Zubieta

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
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Parent Objectives

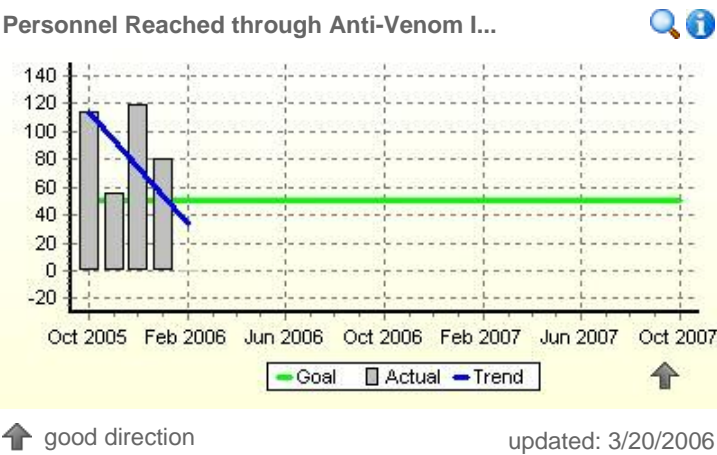
Measures	Owner(s)
Anti-Venom Demos/Presentations Conducted (# of Participants Reached)	Raymond Barreto Ernie Jillson Maria Reyes Helen Zubieta

Performance Graph	Initiatives Linked To Measure	Owner(s)
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Anti-Venom In-Service Training (# of Personnel Reached)	Raymond Barreto Ernie Jillson Maria Reyes Helen Zubieta
Provide In-Service Training to MDRF staff and Hospital personnel.	

Performance Graph	Initiatives Linked To Measure	Owner(s)
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Objective Name	Owner(s)
Enhance Service Delivery	Patricia Frosch Maria Reyes Cynthia Sears Helen Zubieta

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
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Parent Objectives

Measures	Owner(s)
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Enhance service levels by adding four new services and/or stations to meet identified needs by end of the fiscal year

Maria Reyes Cynthia Sears Patricia Frosch Helen Zubieta

Key Biscayne Station 15 – Convert 40 hour peak load unit to a full-time (24 hour) Advance Life Support (ALS) Engine. Trail Area - Place an ALS Engine in service at Sweetwater Station 29 by the third quarter to service the Trail area until new Trail Station 61 is completed in third quarter of FY 2006/2007. Naranja Area - Place an ALS Engine in service at Cutler Ridge Station 34 by the third quarter to serve Naranja area where call volume has increased 37% over the last three years. Unit will be relocated upon completion of new Naranja Station 70, expected in fourth quarter of FY 2007/2008. Fire Rescue Boat – Place a new 50 foot fire rescue boat and corresponding staffing at the Port of Miami Station 39 by the fourth quarter to enhance protection of County waterways and provide rapid response.

Performance Graph	Initiatives Linked To Measure	Owner(s)
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New Service Levels



↑ good direction

updated: 3/13/2006

Child Measures Linked To Measure

ACTUAL	GOAL	DATE
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Financial

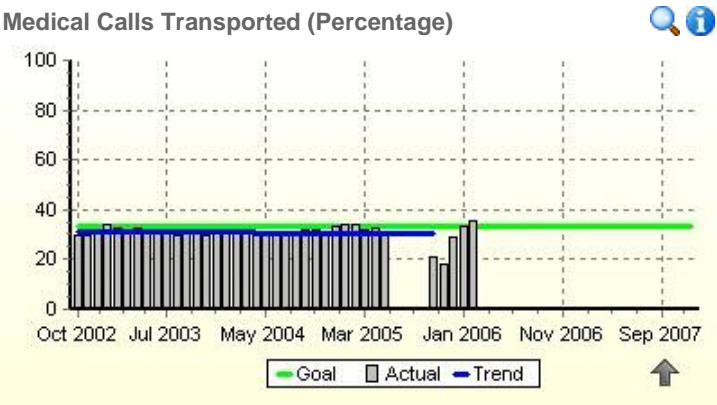
Objective Name	Owner(s)
Improve Alternative Revenue Services (Fire Rescue)	Patricia Frosch Maria Reyes Helen Zubieta

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
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Parent Objectives

Measures	Owner(s)
Medical Calls Transported (Percentage)	Cynthia Sears Javier Camps Maria Reyes Helen Zubieta
Percentage of Medical calls transported - Parent Measure of All Medical Transports divided by All Medical Calls.	

Performance Graph	Initiatives Linked To Measure	Owner(s)
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↑ good direction updated: 10/11/2005

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
Medical Calls (Total)	12,985	n/a	Feb 2006
Medical Calls Transported	4,601	n/a	Feb 2006

Objective Name	Owner(s)
Meet Budget Targets (Fire Rescue)	Herminio Lorenzo Scott Mendelsberg Helen Zubieta

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
		Planned necessary resources to meet current and future operating and capital needs (priority outcome)
		Parent Objectives
		(ES8.2.1) Meet Budget Targets

Measures	Owner(s)
Revenue: Total (Fire Rescue)	Angela Boreland Scott Mendelsberg Maria Reyes Helen Zubieta
Total revenue in \$1,000s (from FAMIS)	

Performance Graph	Initiatives Linked To Measure	Owner(s)
<div>Revenue: Total (Fire Rescue)</div> <div> <div> <div>↑</div> <div>good direction</div> </div> <div> <div>updated: 1/26/2006</div> </div> </div>		
	Child Measures Linked To Measure	
	ACTUAL	GOAL
	DATE	

Expen: Total (Fire Rescue)	Herminio Lorenzo
Total expenditures in \$1,000s (from roll-up of Personnel, Other Operating, and Capital)	

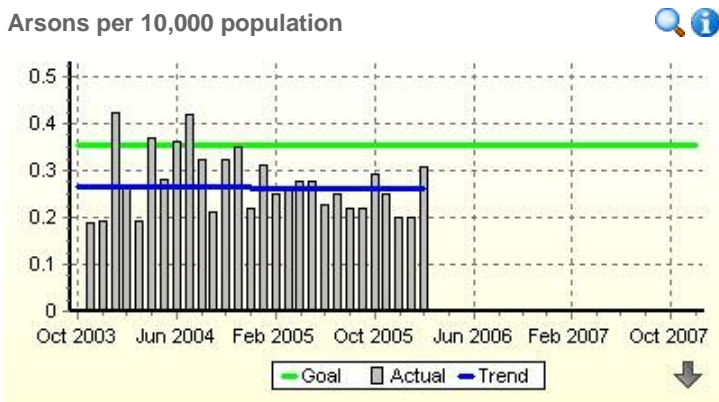
Performance Graph	Initiatives Linked To Measure	Owner(s)
<div>Expen: Total (Fire Rescue)</div> <div> <div> <div>↓</div> <div>good direction</div> </div> <div> <div>updated: never</div> </div> </div>		
	Child Measures Linked To Measure	
	ACTUAL	GOAL
	DATE	
Expen: Personnel (Fire Rescue)	\$69,554,000	n/a
Expen: Other Operating (Fire Rescue)	\$8,689,000	n/a
Expen: Capital (Fire Rescue)	\$818,000	n/a
	DATE	
	FY06 Q1	
	FY06 Q1	
	FY06 Q1	

Internal

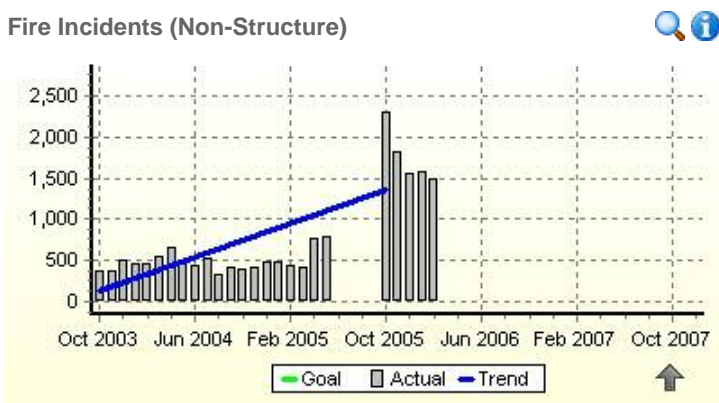
Objective Name	Owner(s)
Reduce Property Loss and Destruction (Fire Rescue)	Cynthia Sears Helen Zubieta

Initiatives Linked To Objective	Owner(s)	GrandParent Objectives
		Effectively provide the necessary and appropriate technology, buildings, equipment and people for delivery of quality services now and in the future
		Parent Objectives
		(PS1.4) Reduction in property loss and destruction (priority outcome)

Measures	Owner(s)
Arsons per 10,000 population	William McAllister Suzanne Gilmore Maria Reyes
Total arson incidents per 10,000 population	

Performance Graph	Initiatives Linked To Measure	Owner(s)			
<div>Arsons per 10,000 population</div>  <div>↓ good direction updated: 3/10/2006</div>	<div>Child Measures Linked To Measure</div> <table><thead><tr><th>ACTUAL</th><th>GOAL</th><th>DATE</th></tr></thead><tbody></tbody></table>	ACTUAL	GOAL	DATE	
ACTUAL	GOAL	DATE			

Fire Incidents (Non-Structure)	Cynthia Sears Helen Zubieta Maria Reyes
Total Fire incidents involving nonstructures	

Performance Graph	Initiatives Linked To Measure	Owner(s)			
<div>Fire Incidents (Non-Structure)</div>  <div>↑ good direction updated: 3/13/2006</div>	<div>Child Measures Linked To Measure</div> <table><thead><tr><th>ACTUAL</th><th>GOAL</th><th>DATE</th></tr></thead><tbody></tbody></table>	ACTUAL	GOAL	DATE	
ACTUAL	GOAL	DATE			

Fire Incidents (Structure)	Cynthia Sears Maria Reyes Helen Zubieta
Total Residential Structure Fires	

Performance Graph

Initiatives Linked To Measure

Owner(s)

Fire Incidents (Structure)



Child Measures Linked To Measure

ACTUAL GOAL DATE



↑ good direction

updated: 3/14/2006

Fire Plan Review Process Timeliness

Manny Mena Suzanne Gilmore Maria Reyes

Percentage of Life Safety Plans reviewed within 9 days of receipt.

Performance Graph

Initiatives Linked To Measure

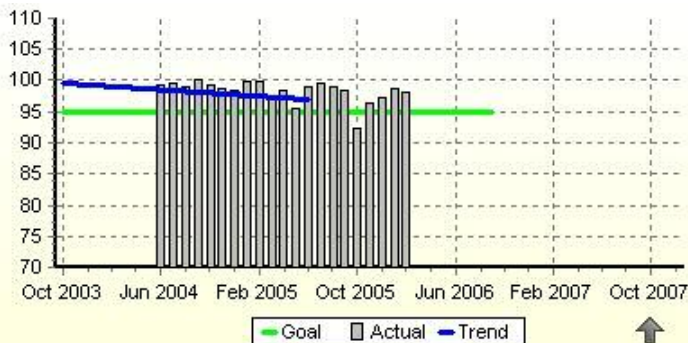
Owner(s)

Fire Plan Review Process Timeliness



Child Measures Linked To Measure

ACTUAL GOAL DATE



↑ good direction

updated: 3/8/2006

Fires (Resid. 1-2 Family) Confined to Structure

Javier Camps Cynthia Sears Patricia Frosch Maria Reyes Helen Zubieta

Residential (One and Two Family Dwelling) Structure Fires confined to structure of origin as a % of Total Residential Structure Fires

Performance Graph

Initiatives Linked To Measure

Owner(s)

Fires (Resid. 1-2 Family) Confined to ...



Child Measures Linked To Measure

ACTUAL GOAL DATE



↑ good direction

updated: 3/13/2006

Residential (Multi-Family Dwelling) Structure Fires confined to structure of origin as a % of Total Residential Structure Fires

Performance Graph

Fires (Residential Multi-Family) Conf...

Period	Actual
FY03 Q1	0.45
FY03 Q2	0.50
FY03 Q3	0.30
FY03 Q4	1.00
FY04 Q1	0.65
FY04 Q2	0.60
FY04 Q3	0.60
FY04 Q4	1.20
FY05 Q1	0.40

↑ good direction

updated: 7/1/2005

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

ACTUAL	GOAL	DATE
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Residential (One and Two Family Dwelling) Structure Fire confined to room of origin as a % of Total Residential Structure Fires

Performance Graph

Fires (Residential 1-2 Family) Confin...

Period	Actual
Oct 2005	45
Feb 2006	48
Jun 2006	45

↑ good direction

updated: 1/23/2006

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

ACTUAL	GOAL	DATE
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Residential (One and Two Family Dwelling) Structure Fire out on arrival as a % of Total Residential Structure Fires

Performance Graph

Fires (Residential 1-2 Family) Out on ...

Period	Actual
Oct 2005	14
Feb 2006	18
Jun 2006	12

↑ good direction

updated: 1/23/2006

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

ACTUAL	GOAL	DATE
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↑ good direction

updated: 1/23/2006

Fires (Residential Multi-Family) Confined to Room

Cynthia Sears Maria Reyes Helen Zubieta

Residential (Multi-Family Dwelling) Structure Fire confined to room of origin as a % of Total Residential Structure Fires

Performance Graph

Initiatives Linked To Measure

Owner(s)

Fires (Residential Multi-Family) Confi...



↑ good direction

updated: 7/1/2005

Child Measures Linked To Measure

ACTUAL GOAL DATE

Fires (Residential Multi-Family) Out on Arrival

Cynthia Sears Maria Reyes Helen Zubieta

Residential (Mutli-Family Dwelling) Structure Fire out on arrival as a % of Total Residential Structure Fires

Performance Graph

Initiatives Linked To Measure

Owner(s)

Fires (Residential Multi-Family) Out ...



↑ good direction

updated: 7/1/2005

Child Measures Linked To Measure

ACTUAL GOAL DATE

Fires - Commercial and Industrial

Cynthia Sears Maria Reyes Helen Zubieta

Total Commercial & Industrial Structure Fire Incidents

Performance Graph

Initiatives Linked To Measure

Owner(s)

Fires - Commercial and Industrial



Child Measures Linked To Measure

ACTUAL GOAL DATE



↑ good direction

updated: 3/13/2006

HazMat Incidents per 10,000 Population

Raymond Barreto Cynthia Sears Ron Sperry Patricia Frosch
Maria Reyes Helen Zubieta

Number of Hazardous Materials (HazMat) incidents per 10,000 population.

Performance Graph

HazMat Incidents per 10,000 Population



↓ good direction

updated: never

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
Total Number of HazMat Incidents	75	n/a	Feb 2006

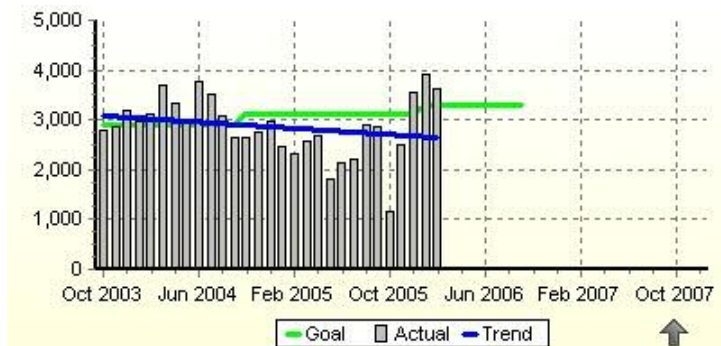
Life Safety Permit Inspections

Manny Mena Suzanne Gilmore Maria Reyes

Number of life safety permit inspections conducted

Performance Graph

Life Safety Permit Inspections



↑ good direction

updated: 3/8/2006

Initiatives Linked To Measure

Owner(s)

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
Average number of life safety inspections per inspector	93	100	Feb 2006

Structure Fire False Alarms

Maria Reyes Helen Zubieta

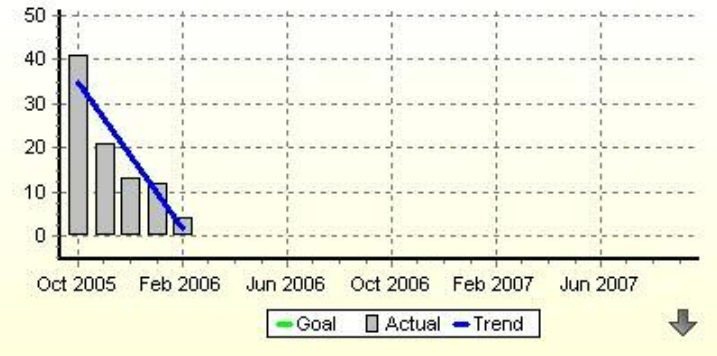
Number of Structure Fire False Alarm Calls

Performance Graph

Initiatives Linked To Measure

Owner(s)

Structure Fire False Alarms



↓ good direction

updated: never

Child Measures Linked To Measure

	ACTUAL	GOAL	DATE
False Malicious Alarms	2	n/a	Feb 2006
False Unintentional Alarms	2	n/a	Feb 2006
System Malfunction Alarms	0	n/a	Feb 2006

